

# INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY OF ALKALOID

The Integrated Management System Policy of Alkaloid has a functional value within the global policy, strategy, context of the organization and corporative goals of Alkaloid in accordance with the legislative requirements and international standards, cGxP, ISO 9001 and ISO 14001, as well as ISO 13485, ISO 45001, HACCP, FSSC 22000 and ISO 22716 (where applicable).

Global responsibilities in the area of the integrated management system (IMS) and commitment to satisfy applicable requirements are founded on the basic principles of the IMS Policy:

- Ⓐ Compliance with the requirements, information and satisfaction of our customers and employees through appropriate communication in development, production, packaging, control, storage, sales and distribution to the market of quality, efficient and safe products and services, environmental protection, as well as occupational health and safety; providing safe and healthy working conditions, consequently the trade mark of ALKALOID is a symbol for a high level of safety.
- Ⓐ Clear vision, Leadership and dedication of the senior management of IMS are demonstrated in implementation of the process approach in operation, evidence-based decision making in realization of goals, mitigation and elimination of hazards, providing business continuity, risk management and partnership relations with the suppliers, participants in supply chain and distribution chain, informing, consulting and participation of workers and their representatives, all with the goal – satisfaction of customers, business partners, employees and shareholders, as well as improvement of IMS of Alkaloid.
- Ⓐ The IMS Policy and the tendency for continual improvement ensure higher level of consciousness and social responsibility of the organization.
- Ⓐ Constant inspiration and strive for protection and preservation of the most precious gift of nature- HEALTH ABOVE ALL.

Skopje, February 14<sup>th</sup>, 2023

Chief Executive Officer  
Zhivko Mukaetov



**ALKALOID**  
**SKOPJE**